

## PHSA Websites Information Architecture

<b>Level 1:</b> Channels are consistent across all websites	<b>Our Services</b>	<b>Health Info</b>	<b>Our Research</b>	<b>About</b>	<b>Health Professionals</b>	<b>Careers</b>	<b>Donate</b>	<b>Contact</b>	<b>[Utility Nav]</b>
<b>Level 2:</b> Topics are consistent across all websites; terms reflect agency or program needs (eg Your Visit vs. Your Stay).	Clinics & Services	Prevention & Public Health	Research Focus	Who We Are	Referrals	Work with Us			Emergency Numbers
	Your Visit	Illnesses & Conditions	Ethics & Oversight	History	Clinical Resources	Train with Us			Compliments & Complaints [Patient Care Quality Office]
	Directions & Parking	Coping & Support Info	Participate	Accountability	Professional Resources	Volunteer with Us			HealthLink BC
		Disease & System Statistics		Leadership	Data & Reports				Current Outbreaks
				News & Stories	Education & Development				Staff Resources
				Events	Networks				Terms of Use
					Patient Handouts [Document library only]				Privacy